



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the U.S. Application of

Charles Bernasconi, et al.

Group Art Unit: 3626

U.S. Serial No.: 09/641,866

Examiner: BLECK, Carolyn M.

Filed: August 18, 2000

For: INTERNET-BASED DISPATCHING SYSTEM

U.S. Patent and Trademark Office Customer Window, **Mail Stop Patent Application** Randolph Building Alexandria, VA 22314

RESPONSE TO NON-FINAL OFFICE ACTION

Sir:

In response to the non-final Office Action mailed May 24, 2006 ("the Office Action"), the undersigned representative respectfully requests reconsideration of the application in light of the following amendments and remarks:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.